

TITLE OF REPORT: **Sector Led improvement; “Mini” Health and Social Care System Review**

Purpose of the Report

1. The report provides an overview of CQC Appreciative Inquiry methodology, and the forthcoming mini peer review that Gateshead is having, in preparation for a potential CQC Appreciative Enquiry.
2. The report requires discussion and approval for the following recommendations:
 - That Health and Wellbeing Board members confirm their commitment to participating in the review;
 - That Health and Wellbeing Board member organisations make relevant officers available for interview/focus groups on the day of the review (11th May).

Background

3. In April 2017 when the government issued additional funding for social care, they announced that attached to the additional monies would be a set of targets which local areas would have to achieve and also a series of health and social care system reviews, which would be undertaken by CQC using an “appreciative enquiry” methodology.
4. The reviews are geographically focused on a Local Authority area, but the strategic and operational focus is on the experience of older people within the whole health and social care system (please see [CQC Local System Review- Interim report](#) for further information) .
5. Within this CQC are clear that the review is of the health and social care system, and the experience of those involved so far, is that the focus is roughly **70% health and 30% social care**.
6. The initial cohort of reviews was scheduled to run from October 2017 to Spring 2018, and encompassed 20 LA areas. The format of the review is broadly:
 - Collection of all LA and NHS data sets into a single “system profile”
 - Completion of a “self-assessment” document (System Overview Information Request)
 - Week long on-site inspection

Local Involvement

7. Hartlepool was the only NE area chosen to have a Health and Social Care system review.
8. The Director of Adult Social Services for Stockton (Ann Workman) was part of the review panel in Trafford, and Neil Revely (the LGA Care and Health Improvement Advisor) has been on a number of review panels throughout the country.
9. In February, CQC and those locality colleagues who had been involved in a review (either as a recipient or as a reviewer), facilitated a local learning day for health and social care colleagues in the region.
10. Whilst at this time there hasn't been any formal decision as to whether the reviews will continue beyond the initial scope, the feedback was that CQC had found the system review process to be very positive and enlightening; with a strong focus on the strength of the system (rather than individual organisations) and the experience of people who use our services.
11. In addition the speech by the Minister for Health and Social Care on 20th March 2018 made reference to reintroducing the role of CQC for inspection of Adult Social Care.
12. Therefore the "sense" is that there is likely to be some extension to the programme, and/or CQC will seek to adopt some of these approaches in their existing regulatory activities.

Local Sector Led Improvement offer

13. As part of the NE region SLI offer, those colleagues who have been involved in a system review were prepared to undertake a series of one day "mini reviews" for those health and social care systems who felt this would be beneficial. Colleagues from the LA, CCG & Trusts who were at the session agreed that this would be a good opportunity for Gateshead.
14. The date of 11th May has been arranged by the ADASS branch. At this stage it is not clear what format the mini review will take, but further information will be forthcoming shortly.

Proposal

15. It is proposed that the Health and Wellbeing Board are asked to:
 - Hold the date in key people's calendars, pending clarification of the format of the day;
 - Brief key people within your organisation;
 - Identify key personnel to be involved in the planning for the review;
 - Identify key opportunities/groups for the reviewers to visit (pending clarification of the format of the day).

Next steps

16. The timeline for the Mini System Review is as follows:

- LA Portfolio Holders briefed 05.03.18
- SOIR completed and submitted 11.04.18
- Chair of H&WBB to be briefed 11.04.18
- Presentation to H&WBB 20.04.18 (also, Health & Care Systems Board discussion on 20.04.18 prior to the Board meeting)
- Update to Safeguarding Adults Board 25.04.18
- Review planning group established within the LA – partners to identify key links
- Clarification of the format of the day expected late April

Recommendations

17. The Health and Wellbeing Board is asked to:

- confirm its commitment to participating in the review;
- make relevant officers available for interview/focus groups on the day of the review.

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